## **CITIZEN CHARTER**

#### VISION

Sustainable growth of livestock for ensuring nutritional security, creation of employment opportunities and economic prosperity of the Union Territory.

#### MISSION

Genetic up-gradation of local livestock to strengthen and improve livestock productivity and ensure a disease free livestock product supply chain for the Union Territory.

#### OBJECTIVES

- 1. Genetic up-gradation of livestock with improved/exotic germ plasm is the main activity associated with genetic up-gradation by natural service in small ruminants.
- 2. Development of Sheep sector by laying emphasis on increasing mutton production and at the same time stabilizing gains achieved in fine wool production through appropriate selection and breeding methods.
- 3. Safeguarding the uniqueness of genetic resources in Goat Sector by following the policy which is conductive to augmentation of quality Chevon through appropriate breeding technologies.
- 4. Prevention and Control of animal diseases through intensive vaccination of livestock with the ultimate goal to ensure a healthy society and production of disease free livestock products.
- 5. To ensure survival and propagation of minor livestock species and domestic farm species of specific importance to certain areas.
- 6. Development of Feed and Fodder resources in order to realize the true potential of the improved cross bred livestock.

#### **OUR CLIENTS**

- 1) Sheep and Goat Breeders.
- 2) Migratory and Semi Migratory Sheep and Goat Breeders.
- 3) Unemployed youths desirous of taking up Sheep/Goat rearing.
- 4) Landless and marginal Farmers rearing animals for sustenance.
- 5) BPL families, Self help groups etc.
- 6) Societies for protection of cruelties to the animals.

# SERVICES OFFERED BY SHEEP HUSBANDRY DEPARTMENT JAMMU

Name of the services rendered/facilities provided.	Name of the institution/centre of the Deptt. Providing the Services.	
A) Upgradation of flocks through cross breeding programme to	Elite rams/Bucks produced at departmental sheep/goat breeding farms and also	
increase mutton and wool production.	procured from local gene pool.	
<ol> <li>By introducing genetically superior Rams/Bucks in the flocks.</li> </ol>	The services catered through 424 Sheep Extension centers and 60 Trial centers spread in	
<ol> <li>Castration of scrub rams/bucks in the private flocks.</li> </ol>	Jammu Province under the control of District Sheep Husbandry Officers and Assistant	
	Project Officers.	
B)Veterinary health care	i. Door step services through Sheep Extension Centers and first aid centers	
i. Treatment of clinical cases.	under the control of District Sheep Husbandry Officers.	
<ol> <li>Anthelmentic dosing and vaccination against important</li> </ol>	ii. Ambulatory Services.	
Diseases like clostridial diseases, Sheep Pox, FMD, PPR	iii. Mobile camps.	
etc.	iv. First aid camps established at highland pastures during summer months.	
iii. Medicated baths to curtail economic losses to farmers		
on account of death and diseases.		
C) Disease investigation diagnosis surveillance and	1) Divisional disease investigation Laboratory at Kartholi.	
Guidance for treatment and control.	2) District/Farm Laboratories at District Head Quarters.	
	a. District Head Quarter Udhampur	
	<ul><li>b. District Head Quarter Rajouri</li><li>c. District Head Quarter Doda</li></ul>	
	<ul> <li>c. District Head Quarter Doda</li> <li>d. District Head Quarter Kathua</li> </ul>	
	e. District Head Quarter Poonch	
	f. S.B.F. Reasi(Sheep Breeding Farm)	
	g. S.B.F. Panthal (Sheep Breeding Farm)	
	h. S.B.F. Billawar (Sheep Breeding Farm)	
	i. S.B.F. Balnoi (Sheep Breeding Farm)	
D) Machine Shearing of private livestock for value addition	1) District Sheep Husbandry Officers.	
of wool.	2) Directorate of Sheep Husbandry Jammu.	
E) Wool testing for quality analysis.	Fleece Testing Laboratory at Kartholi.	
F)Establishment of income generating units through State and Central	District Sheep Husbandry Officers through designated committees.	
schemes like integrated Sheep Development Scheme(10 and 25		
unit size), RKVY(25 ewes participatory mode), IDSRR etc,		
G) Honorarium and incentives to Chopans for their cooperation in	District Sheep Husbandry Officers.	
Implementing Departmental programs.		
H)Extension activities	1. District Sheep Husbandry Officers by	
Sensitization of farmers regarding scientific flock management.	i/-Awareness camps	
	ii/-Tour and Farm Darshan Programs.	
	2. Extension and publicity wing of Directorate of Sheep Husbandry through print	
	and electronic media.	
<ol> <li>Fodder development programs by providing seed kits and other inputs.</li> </ol>	Fodder Development wing of directorate of Sheep Husbandry Department Jammu.	
J) Public grievance redressal	Attend and redress public demands/complaints	
	Divisional level: Directorate of Sheep Husbandry Department. Jammu.	
	District Level: Concerned District Sheep Husbandry Officer.	

Time frame for the Delivery of Services by the Sheep Husbandry Department Jammu

S.No	Services Offered	Time frame for delivery of services by the
		Department
1.	Treatment	Within One Day of the receipt of request by concerned Sheep Extension Centre/Veterinary Assistant Surgeon.
2.	Dosing/Dipping	Within One week of the receipt of request by concerned Sheep Extension Centre/Veterinary Assistant Surgeon.
3.	Vaccination	Within One week of the receipt of request by concerned Sheep Extension Centre/Veterinary Assistant Surgeon subject to availability of vaccine.
4.	Machine shearing	On first come first serve basis within 20 days of the receipt of request.
5.	Release of subsidy in case of ISDS units under Subsidy scheme	Within 15 days of verification of unit, submission of invoice and establishment of unit.
6.	Issue of Govt Rams/bucks for Breeding purpose	Within 10 days of the receipt of request and subject to availability of Rams/Bucks.
7.	Screening of Livestock, Examination of Faecal /Blood samples at Disease Investigation Laboratories of the concerned District/Division.	Within One week of the receipt of request by concerned Sheep Extension Centre/Veterinary Assistant Surgeon.
8.	Public Grievance Redressal	Within 30 days of the receipt of request.

Issued by Directorate of Sheep Husbandry Department, Jammu

### Public information Officers.

Public information Officer and First Appellate Authority of Sheep Husbandry Department Jammu:

S. No	Section		Public Information officer	First Appellate Authority.
1	Sheep Jammu	Husbandry	Dr. Tara Chand Deputy Director (Central) Sheep Husbandry Deptt. Jammu	Sh. Krishan Lal (JKAS) Director, Sheep Husbandry Department, Jammu.

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